

Here, you and your relatives find the phone numbers of the inpatient units

BO1 .....	Phone 02191/13-1300
BO2 .....	Phone 02191/13-1400
BO3 .....	Phone 02191/13-1500
BO4 .....	Phone 02191/13-1600
BO5 .....	Phone 02191/13-1700
BO6 .....	Phone 02191/13-1800
BS1 .....	Phone 02191/13-1340
BS2 .....	Phone 02191/13-1440
BS3 .....	Phone 02191/13-1540
ZS2 .....	Phone 02191/13-8460
ZS3 .....	Phone 02191/13-8540
Intensive care unit .....	Phone 02191/13-8580
Children's hospital .....	Phone 02191/13-8620
Child intensive-care unit ...	Phone 02191/13-8610

Personal comments/Name of my physician

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**In case of an emergency, we are 24h available  
under the phone number 13-8483**

**Welcome to the  
central emergency room!**

**WE ARE HERE FOR YOU!**



**Sana-Klinikum Remscheid  
Central emergency room**



**Dr. med. Stefan Kortüm**  
 Leading physician  
 for the central emergency room  
 (ZNA = Zentrale Notaufnahme)  
 and the appointment clinic

## Dear patients,

In our emergency room, a professional team consisting of registered health care nurses, medical assistants and doctors is waiting for you. Our staff has been trained and is specialised in the treatment of emergency cases.

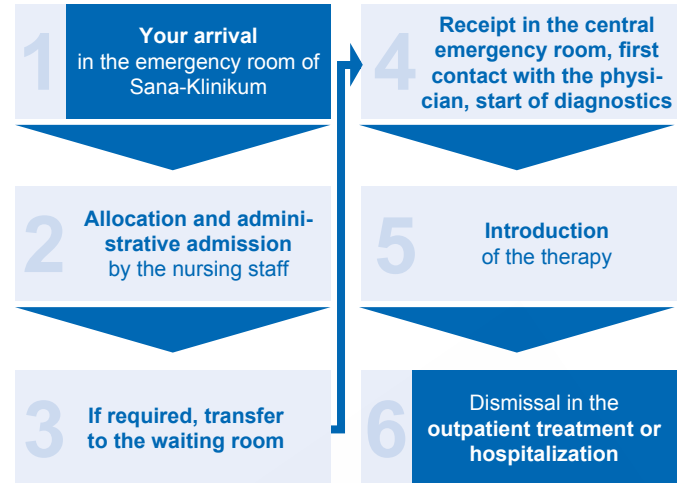
We are the supra-regional contact point for medical emergency cases with more than 33,000 patient contacts a year in the following professional departments:

- Cardiology
- Haematology/Oncology
- Gastroenterology
- Trauma surgery/Orthopaedics
- General Surgery and Visceral Surgery
- Neurology
- Vascular surgery
- ENT
- Emergency cases for children and in gynaecology (treatment in the rooms of the corresponding clinic)

Each day, we diagnose and treat up to 200 patients who come to us on their own or are committed by the emergency service.

The adjacent diagram explains the procedure within our department. If you have any questions at any time of your stay, we are ready to help you.

Your team of ZNA (central emergency room)



## A word about waiting times

It is our goal to treat all patients as soon as possible. The order of treatment is based primarily on the severity of the disease and not necessarily on the time of arrival at the clinic. Principally, emergency cases have priority. Please be aware that our team needs time to become acquainted with your complaints or still has to wait for results from the laboratory or another department.

**If your health condition worsens during the waiting time, please contact us.**